

Dear Participant in the ACRA Local 725 Health Plan:

We want to provide you important information on coverage for hospital care through Memorial Healthcare System in our area due to negotiations between Florida Blue, the network we utilize to deliver in-network care, and Memorial Healthcare Systems. While we are not a part of those negotiations, they do impact what facilities are currently available as a participating hospital facility in-network.

Because Florida Blue and Memorial Healthcare System have failed to reach an agreement, the hospitals within the Memorial Healthcare System are not available effective September 1<sup>st</sup> as a participating in-network facility. There may be an exception available if you were actively treating at a Memorial Healthcare System hospital when its contract with Blue Cross expired August 31<sup>st</sup>. In that case, you may be able to receive Continuity of Care status to avoid disruption in your care potentially for a period of up to six months, although that status and the details are also under negotiations. You should discuss Continuity of Care with your medical provider, or call Florida Blue directly at 1-800-352-2583.

The six affected hospitals are:

- Joe DiMaggio Children's Hospital
- Memorial Hospital Miramar
- Memorial Hospital Pembroke
- Memorial Hospital West
- Memorial Regional Hospital
- Memorial Regional Hospital South

Please note: this contract termination does not affect ancillary and physician groups. It is specific only to the hospitals listed above. Although negotiations are ongoing, as of September 1, 2020, Memorial Healthcare System hospitals are non-participating. Please keep that in mind when discussing any planned hospital care with your doctor.

Florida Blue sent a letter to those participants who have been treated at a Memorial Healthcare System facility in the last twelve months. A copy of that letter is available on the Benefit Services website at [www.725benefits.org](http://www.725benefits.org). Please note that the Continuity of Care status is still being worked out by Florida Blue.

We are sorry to have to report this issue to you, and are frustrated because we do not control these negotiations. We will update you on any new developments as soon as we are made aware of them. Please contact the Fund Office if you have any questions.

Board of Trustees